



### **Impactful Team-Based Care**

Deliver sustainable, socially accountable and high impact primary care programs and services



### **Building a Strong System**

Optimize performance, outreach and community participation through effective partnerships



### **Excellence in Teaching and Learning**

Be recognized as a leading teaching and learning organization



### **Adding Value to Our Community**

Be recognized in our community as a valuable, reputable organization that is focused on health equity



### **Healthy People, Healthy Culture**

Be a well-governed, well-managed organization with a supportive workplace culture

## **Our Vision**

Health for You – Health for All

## **Our Mission**

To provide excellent patient-centred care and invest in the healthcare practitioners of tomorrow.

## **Our Values**

### **EQUITY**

We strive to treat our patients, team members and partners with mutual respect and sensitivity. We embrace cultural diversity and inclusiveness and recognize the importance of supporting equity.

### **INTEGRITY**

We will act honestly and with integrity to deliver our very best in all we do. We hold ourselves accountable for results without compromise.

### **COLLABORATION**

We foster a positive and collaborative team environment where mutual cooperation, effort and enthusiasm supports organizational success and personal and professional growth.

### **EXCELLENCE**

Through continuous quality improvement we strive for excellence in all we do. We remain dedicated to creating a culture of life-long learning, where everyone teaches and everyone learns in order to meet the needs of patients, staff and providers.

### **EMPATHY**

We are dedicated to providing meaningful services and programs focused on the needs of our patients and community. We will advocate with and for patients in order to support their physical health and mental well-being as we aim to address the social determinants of health.

***RESPECT is embedded in each value.***